



**Bureau of Workers'  
Compensation**

30 W. Spring St.  
Columbus, OH 43215-2256

Governor **John R. Kasich**  
Administrator/CEO **Stephen Buehrer**

www.bwc.ohio.gov  
1-800-644-6292

August 28, 2015

Inspector General Randall J. Meyer  
Office of the Inspector General  
30 East Broad Street, Suite 2940  
Columbus, OH 43215

Re: File ID No. 2014- CA00053  
Response to Report of Investigation Report Issued June 30, 2015

Dear Inspector General Meyer:

The Ohio Bureau of Workers' Compensation (BWC) has completed its review of your office's recommendations contained in the above-referenced report. I respectfully submit this response to you regarding the recommendations outlined in the report.

Recommendation #1: Review the conduct of employees identified in this report and determine whether administrative action is warranted.

**Response: BWC has reviewed the facts and has determined that formal corrective action is not warranted. However, the supervisors in the Special Investigations Department ("SID") have counseled all employees to remind them of the need to diligently follow all of the provisions in the applicable policies.**

Recommendation #2: Consider implementing a process requiring OBWC Special Investigation Department employees to acknowledge receipt of departmental policies.

**Response: BWC has a process in place that requires all employees to acknowledge receipt of agency policies. New and revised human resources policies are disseminated via email to staff. The policy emails utilize the voting feature in Outlook and employees are required to vote to acknowledge that they have received and read the policies. SID is implementing a similar process utilizing the Outlook voting function to track receipt/acknowledgement of its internal policies and standard operating procedures.**

Sincerely,

Stephen Buehrer  
Administrator

2015 SEP - 1 AM 9:19  
OFFICE OF  
INSPECTOR GENERAL