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wavethe

September 10th, 2007, 8:54 AM

I have an older account and things have grown to the point I'm hitting above 95% of my storage limits all the time. I like having 50GB of bandwidth to play with so I'm happy with the account overall. What should I do to get more storage? Is the newer "Power" plan better for me now? Can I get just space?

Is there a voice-line I can use to check this out? Heck, I don't even have an email address for the company. Things run too good to bother to need it!

Thanks,
Ed Jones
WaveThemes.net
and ejones over at wavethemes.net or even wavethemes.org are good addresses

DewKnight

September 10th, 2007, 9:52 AM

If you have a package that Surpass still offers, you can put a ticket into the help desk and have it upgraded to the current specs, no charge to you.

If you have a discontinued package, you can upgrade to a package that they currently offer.

As far as support, everything is done via the help desk: <http://desk.surpasshosting.com>

wavethe

September 10th, 2007, 11:02 AM

I'll give it a try, submitting a 'ticket'.

Thanks for the link