

Re: Fw: Corporate Refunds

From: CN=Jaclyn Hickle/OU=Ohio/O=TAX
To: CN=Jennifer Jenkins/OU=Ohio/O=TAX@TAX <Jennifer_Jenkins@tax.state.oh.us>
Subject: Re: Fw: Corporate Refunds
Sent: 2010-04-27 13:49:02.160000 UTC

Jenn,

A while back the Sales Tax Division determined that many of their refunds were being put to pending by ITAS. This was brought to our attention and we had a query run to identify the corporate refunds that were put to pending. That was when we began working all pending refunds that were put to pending in ITAS from 7/1/2009 through the present date. ISD looked into what was causing these to go to pending but they were not able to determine what triggered this. We found out that this has been going on for years and it also happens for all ITAS taxes. I was advised that there is a report that identifies the refunds that are put to pending and I began receiving it daily. That is why you are now being notified when a corporate refund is put to pending by ITAS. Unfortunately we have no answer on why they are going to pending and we will continue to have to work on them as this happens.

Jackie Hickle

Supervisor

Business Tax Division

Phone: (614) 466-1604

Jennifer Jenkins/Ohio/TAX

04/27/2010 09:28 AM

To

Jaclyn Hickle/Ohio/TAX@TAX

cc

Subject

Re: Fw: Corporate Refunds[*Link ID #0: Jaclyn HickleCN=LDMAIL2/O=TAX*]

Jackie,

Toneita called me to verify how many have went to Pending by ITAS. There have been 3 that I am aware of: 2 that are still in pending and 1 that was re-released on Friday but has again went back to pending. Do we know what is causing this?

[REDACTED]

Thanks,

Jenn Jenkins

Department of Taxation

Tax Commissioner Agent

Phone 614-466-2083

Fax 614-466-1579

Jaclyn Hickle/Ohio/TAX

04/27/2010 09:21 AM

To

Jennifer Jenkins/Ohio/TAX@TAX

Exhibit 10

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cc

Subject

Fw: Corporate Refunds

Jenn,

What was Toneita's response regarding your question. I was not copied on the response.

Jackie

----- Forwarded by Jaclyn Hickle/Ohio/TAX on 04/27/2010 09:19 AM -----

Jennifer Jenkins/Ohio/TAX

04/23/2010 10:48 AM

To

Toneita Burke/Audit/IT/TAX@TAX

cc

Jaclyn Hickle/Ohio/TAX@TAX

Subject

Re: Fw: Corporate Refunds[Link ID #1: Jaclyn HickleCN=LDMAIL2/O=TAX]

I have re-released the refund listed below. Do we know why the 2010 Refunds are going back to pending after I have approved them? Do I need to be doing something different once I verify they are listed with CAT and are good refunds?

Thanks,

Jenn Jenkins

Department of Taxation

Tax Commissioner Agent

Phone 614-466-2083

Fax 614-466-1579

Toneita Burke/Audit/IT/TAX

04/22/2010 03:29 PM

To

Jennifer Jenkins/Ohio/TAX@TAX

cc

Subject

Fw: Corporate Refunds

----- Forwarded by Toneita Burke/Audit/IT/TAX on 04/22/2010 03:28 PM -----

Jaclyn Hickle/Ohio/TAX

04/22/2010 03:27 PM

To

Toneita Burke/Audit/IT/TAX@TAX

cc

Subject

Fw: Corporate Refunds

Toneita,

The below listed taxpayer filed a 2010 franchise tax report that claimed a refund. ITAS set the refund to Pending and reflects that Jenn worked on the account. Please have Jenn approve the refund again.

██

████████████████████

Jackie Hickle, Supervisor

Business Tax Division

4485 Northland Ridge Blvd.

Columbus, OH 43229

Phone: (614) 466-1604

Fax: (614) 466-1579