

Re: Fw: Approved Vouchers Held on ITAS

From: CN=Michael O'Leary/OU=SOT/O=TAX
To: CN=Rick Anthony/OU=PP/OU=SOT/O=TAX@TAX
CC: 1. CN=Delbert Harlan/OU=Asmt/OU=IT/O=TAX@TAX
2. CN=Fred Church/OU=Admin/OU=SOT/O=TAX@TAX
3. CN=Michael Sobul/OU=Analysis/OU=SOT/O=TAX@TAX
4. CN=Thomas Duncan/OU=Audit/OU=IT/O=TAX@TAX
Subject: Re: Fw: Approved Vouchers Held on ITAS
Sent: 2009-12-02 14:52:11.220000 UTC

Rick,
Dan gave me the totals of "pending" refunds that are on ITAS.
Corporate: 2,024 for \$28,864,821
EW: 6,464 for \$4,774,256
SDWH: 4,152 for \$253,069
SUT: 57 for \$105,283

Total: 12,697 for \$33,997,429

He gave me a sampling of EW refunds and processing dates as far as late 1999. I asked Dan to dump what he has into a spreadsheet.

Michael O'Leary
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Phone: (614) 466-8491
Fax: (614) 995-0988

Rick Anthony/PP/SOT/TAX

12/02/2009 08:39 AM

To

Michael O'Leary/SOT/TAX@TAX

cc

Delbert Harlan/Asmt/IT/TAX@TAX, Fred Church/Admin/SOT/TAX@TAX, Michael Sobul/Analysis/SOT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[[Link ID #0: Michael O'LearyCN=LDMAIL2/O=TAX](#)]

I have concerns issuing refunds from previous years. I would like to discuss this at our meetings on Friday.

Rick L. Anthony
Deputy Tax Commissioner
Ohio Department of Taxation
Phone: 614-752-8132
Fax: 614-466-6401

Michael O'Leary/SOT/TAX

12/02/2009 07:44 AM

To

Thomas Duncan/Audit/IT/TAX@TAX

cc

Delbert Harlan/Asmt/IT/TAX@TAX, Fred Church/Admin/SOT/TAX@TAX, Michael Sobul/Analysis/SOT/TAX@TAX, Rick Anthony/PP/SOT/TAX@TAX

Exhibit 7

Page 2 of 5

Subject

Re: Fw: Approved Vouchers Held on ITAS[[Link ID #1: Rick AnthonyCN=LDMAIL2/O=TAX](#)]

I just spoke with Dan. This is not just a problem with CFT. Other taxes (EW, SDWH, and SUT) could also be impacted. I asked Dan to run a pending refund report for those taxes like he ran for Jackie. This explains why Jackie had a higher number yesterday. I only asked Dan for the pending refunds since 10/1//09.

Once Dan gets me the volume and amounts for the other taxes, I will pass along. He is currently working on the problem, but has not solved it.

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Thomas Duncan/Audit/IT/TAX

12/02/2009 07:12 AM

To

Rick Anthony/PP/SOT/TAX@TAX

cc

Fred Church/Admin/SOT/TAX@TAX, Michael O'Leary/SOT/TAX@TAX, Michael Sobul/Analysis/SOT/TAX@TAX,

Delbert Harlan/Asmt/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[[Link ID #2: Michael O'LearyCN=LDMAIL2/O=TAX](#)]

Rick,

This was the issue I wanted to discuss with you. We do have a plan of action (4 agents dedicated to the pending refund list). We were totally unaware of these refunds being set back to pending by ITAS. ISD is looking into the problem but we have not seen a resolution. These pending refunds go back as far as 1999. ISD Ticket # 86463

Tom

Rick Anthony/PP/SOT/TAX

12/01/2009 04:48 PM

To

Michael O'Leary/SOT/TAX@TAX

cc

Fred Church/Admin/SOT/TAX@TAX, Michael Sobul/Analysis/SOT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[[Link ID #3: Thomas DuncanCN=LDMAIL2/O=TAX](#)]

I will be at Northland Friday morning. I would like to sit down and discuss this with you and come up with a plan of action. Is there anyone else who should attend? After I hear from you I will send an invite.

Rick L. Anthony

Deputy Tax Commissioner

Ohio Department of Taxation

Phone: 614-752-8132

Fax: 614-466-6401

Michael O'Leary/SOT/TAX

12/01/2009 04:35 PM

To

Rick Anthony/PP/SOT/TAX@TAX

cc

Fred Church/Admin/SOT/TAX@TAX, Michael Sobul/Analysis/SOT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[[Link ID #4: Rick AnthonyCN=LDMAIL2/O=TAX](#)]

I don't think the problem has been fixed. The amount could be lower once Jackie and her staff go through all these glitch refunds and approve them one by one. They will probably deny some, but that total is based on the calculated amount. Therefore, there may not be a big decline.

It's a blind spot, the only way it was caught was when we had Vickie work backwards on one of her

"missing" refunds. ISD has to run a query to pick up "pending" refunds and the divisions would have to work from it until the fix.

Michael O'Leary

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Rick Anthony/PP/SOT/TAX

12/01/2009 04:28 PM

To

Michael O'Leary/SOT/TAX@TAX

cc

Fred Church/Admin/SOT/TAX@TAX, Michael Sobul/Analysis/SOT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[Link ID #5: Michael O'LearyCN=LDMAIL2/O=TAX]

Oh shit. Are we sure about this? Have we fixed the problem?

Rick L. Anthony

Deputy Tax Commissioner

Ohio Department of Taxation

Phone: 614-752-8132

Fax: 614-466-6401

Michael O'Leary/SOT/TAX

12/01/2009 04:27 PM

To

Rick Anthony/PP/SOT/TAX@TAX

cc

Michael Sobul/Analysis/SOT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX, Fred Church/Admin/SOT/TAX@TAX

Subject

Fw: Approved Vouchers Held on ITAS

Rick,

The backlog of CFT refunds is bigger than expected. It could be \$94.6 million. Remember the ITAS glitch that Vickie Atkinson encountered? The same thing appears to have happened with CFT. Refunds were set back to "pending" and dropped out of recaps/vouchers before they were released to OAKS.

Michael O'Leary

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----- Forwarded by Michael O'Leary/SOT/TAX on 12/01/2009 04:22 PM -----

Jaclyn Hickle/Ohio/TAX

12/01/2009 04:13 PM

To

Michael O'Leary/SOT/TAX@TAX

cc

Michael Maurer/Audit/IT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[Link ID #6: Michael O'LearyCN=LDMAIL2/O=TAX]

Mike,

Please see below for responses.

Jackie Hickle

Supervisor

Business Tax Division

Phone: (614) 466-1604

Michael O'Leary/SOT/TAX

Exhibit 7

Page 4 of 5

12/01/2009 03:59 PM

To

Jaclyn Hickle/Ohio/TAX@TAX

cc

Michael Maurer/Audit/IT/TAX@TAX, Thomas Duncan/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[Link ID #7: Jaclyn HickleCN=LDMAIL2/O=TAX]

Is the \$28.9 million just the ITAS errors or does that include the vouchers 10T08509-10T08519. **The \$28.9 million does not include the vouchers 10T08509-10T08519.**

Downtown only thinks there is about \$64-65 million in the pipeline and that includes the \$59.1 million we held on mini-OAKS. Is the total closer to \$88 million? **I get \$28.9 + \$59.1 + \$5.4 + \$1.2 = \$94.6 (does not include the refund claims).**

Michael O'Leary

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Jaclyn Hickle/Ohio/TAX

12/01/2009 03:48 PM

To

Michael O'Leary/SOT/TAX@TAX

cc

Thomas Duncan/Audit/IT/TAX@TAX, Michael Maurer/Audit/IT/TAX@TAX

Subject

Re: Fw: Approved Vouchers Held on ITAS[Link ID #8: Michael O'LearyCN=LDMAIL2/O=TAX]

Mike,

The figures below do not include the \$13.6 in refunds that ITAS incorrectly set to Pending. Dan D'Angelo ran a new query for me capturing all refunds that are in a Pending status and the count is Requested = \$34,183,631.60, Calculated = \$28,895,262.26, Total = 2,028. Dan did not get the issue resolved. These are refunds that the taxpayer requested on the report when originally filed. ITAS incorrectly set them to Pending instead of issuing the refund. We plan to begin approving these refund tomorrow. They must be done manually - one by one.

We also have outstanding refund claims Requested = \$5,200,258.89 and Total = 477. This figure does not include the outstanding refund claims being handled by the Audit Division and tracked through AMS. Tom Duncan has a meeting scheduled with Rick on Friday and he planned to discuss the corporate refunds with him during the meeting.

Jackie Hickle

Supervisor

Business Tax Division

Phone: (614) 466-1604

Thomas Duncan/Audit/IT/TAX

12/01/2009 02:57 PM

To

Jaclyn Hickle/Ohio/TAX@TAX

cc

Michael Maurer/Audit/IT/TAX@TAX

Subject

Fw: Approved Vouchers Held on ITAS

Jackie,

The 13.6 million he is talking about is on the list you gave me this morning, correct?

Tom

----- Forwarded by Thomas Duncan/Audit/IT/TAX on 12/01/2009 02:56 PM -----

Michael O'Leary/SOT/TAX

12/01/2009 02:34 PM

To

Thomas Duncan/Audit/IT/TAX@TAX

cc

Subject

Re: Fw: Approved Vouchers Held on ITAS[Link ID #9: Thomas DuncanCN=LDMAIL2/O=TAX]

Tom,

I sent you a spreadsheet last week that had about \$13.6 million in refunds that had dropped out of the vouchers. I believe Dan was researching that for Jackie. Did they get that issue resolved and those refunds do not need to be counted?

Michael O'Leary

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Thomas Duncan/Audit/IT/TAX

12/01/2009 02:07 PM

To

Michael O'Leary/SOT/TAX@TAX

cc

Michael Sobul/Analysis/SOT/TAX@TAX, Jaclyn Hickle/Ohio/TAX@TAX, Michael Maurer/Audit/IT/TAX@TAX

Subject

Fw: Approved Vouchers Held on ITAS

Mike,

I have cc Mike Sobul on this.

Tom

----- Forwarded by Thomas Duncan/Audit/IT/TAX on 12/01/2009 02:06 PM -----

Jaclyn Hickle/Ohio/TAX

12/01/2009 02:03 PM

To

Thomas Duncan/Audit/IT/TAX@TAX

cc

Michael Maurer/Audit/IT/TAX@TAX

Subject

Fw: Approved Vouchers Held on ITAS

Tom,

Below is an update of the corporate refund vouchers that have not being approved. The voucher information reported previously has been adjusted. Dan D'Angelo explained that a few of the older refunds were not previously counted. Also, voucher 10T08515 is down one from the previous report, because one of its refunds (for account 00326029) has since been disallowed.

Approved Vouchers Held on ITAS

Voucher Amount Refunds

10T08509 \$ 2,493,780.03 91

10T08511 \$ 219,103.02 14

10T08512 \$ 678,208.73 11

10T08513 \$ 749,684.11 69

10T08514 \$ 635,275.41 43

10T08515 \$ 647,392.46 50

=====

total \$ 5,423,443.76 278

10T08516 \$ 276,484.66 18

10T08517 \$ 120,736.00 16

10T08518 \$ 567,020.67 22

10T08519 \$ 184,769.41 42

=====

total \$ 1,149,010.74 98

Jackie Hickle

Supervisor

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