
From: JEAN BOURK <Jean.Bourk@jfs.ohio.gov>
Sent: Tuesday, May 22, 2012 4:23 PM
To: JENNIFER RECKER
Subject: Re: CPI & Fraud update

I just went into CPI and entered the data on 4/25/12 and on 5/9/12. Just to be safe. Thanks for the reminder.

>>> JENNIFER RECKER 5/22/2012 4:19 PM >>>

yes, I would to be honest and from here on out when others want to report something just direct them where to do it rather than you doing it for them. Geez, after hearing that makes ya a bit nervous to be helpful.

>>> JEAN BOURK 5/22/2012 4:12 PM >>>

When I reported the guy in prison, when child support reported it to me, I don't remember if I put him in CPI or not. Should I go back and enter it? I have never looked at anyone to be nosey, but I don't want to get in trouble for being forgetful.

>>> JENNIFER RECKER 5/22/2012 4:07 PM >>>

On the call today, it was brought up where many a staff have been lax on the CPI policy and are being "nosey", if you will, to check out claimants personal data/ earnings. Eventhough no entries may be made in OJI , the system is recording when a staff person is just looking or snooping around. With that said if you have no business in a persons claim or can't justify why you are in there then don't go there.

On the same but similar note, there is a CSR looking at loosing their job and charges filed by doing a great thing in reporting fraud **BUT**...how they went about it was not so kosher. They read about their customer in the newspaper, decided to go into OJI to look around and reported out they were being fraudulent and now the tables have turned back on them for doing something under CPI that seemed like a good deed in the beginning.

It's one thing if you learn about an issue yourself but in reading and acting on a newspaper article is a bit out there.

Just making you aware;)