



**Bureau of Workers'
Compensation**

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Governor John R. Kasich
Administrator/CEO Stephen Buehrer

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OFFICE OF
INSPECTOR GENERAL

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October 16, 2015

Inspector General Randall J. Meyer
Office of the Inspector General
30 East Broad Street, Suite 2940
Columbus, OH 43215

Re: File ID No. 2014- CA00077
Response to Report of Investigation Report Issued August 18, 2015

Dear Inspector General Meyer:

The Ohio Bureau of Workers' Compensation (BWC) has completed its review of your office's recommendations contained in the above-referenced report. I respectfully submit this response to you regarding the recommendations outlined in the report.

Recommendation #1: Review the conduct of Nina Parm and Jill Hollin and determine whether administrative action is warranted.

Response: BWC has reviewed the facts of the situation and corrective action was imposed in accordance with the BWC's Disciplinary Policy and the Collective Bargaining Agreement.

Recommendation #2: Determine if additional or remedial training is warranted for Parm and Hollin on the proper handling of confidential personal information and when known relationships with the injured worker should be reported to a supervisor or COEMP.

Response: BWC has provided extensive training and information to all employees regarding the CPI and COEMP. Additionally, both of these employees have been provided with extensive counseling and additional instruction regarding the policies and procedures for handling confidential information and COEMP claims.

Recommendation #3: Recommend OBWC require employees to submit to periodic certifications of whether the employee is aware of any injured workers with claims who may meet the requirements set forth in Memo 4.21.

Response: Memo 4.21 is due to be reviewed for updates in 2016. When the policy is reviewed and updated, this recommendation will be considered for inclusion in the revised Memo 4.21.

Sincerely,

Stephen Buehrer
Administrator