



Department of Medicaid

John R. Kasich, Governor
Barbara R. Sears, Director

April 24, 2018

Mr. Randall J. Meyer, Inspector General
State of Ohio
Office of the Inspector General
30 East Broad Street, Suite 2940
Columbus, OH 43215

2018 MAY -3 AM 9:32
INSPECTOR GENERAL

RE: Ohio Department of Medicaid, File ID NO: 2017-CA00035

Dear Inspector General Meyer:

Please accept this letter as the Ohio Department of Medicaid's (ODM) response to the recommendations made by your office in the Report of Investigation issued on March 13, 2018.

1) Review the conduct of Ohio Department of Medicaid Infrastructure Specialist 2 Nathaniel Regula to determine if administrative action is warranted.

ODM conducted an administrative investigation into the allegations regarding Mr. Regula. On March 15, 2018, ODM accepted Mr. Regula's resignation in lieu of termination.

2) Require the same standards for password selection that is required for network user logins for individual files stored securely on the Ohio Department of Medicaid network.

In this case, the password that was used was an additional security measure instituted by the department to prevent accidental disclosure of its assessments. All assessments are securely stored on a network drive that can only be accessed by authorized staff based on permissions granted to their user IDs via an established approval process.

The additional password ODM chose to apply to this assessment was only intended to protect against accidental disclosure. Mr. Regula took advantage of the administrative rights entrusted to him due to his position at the agency and additional unauthorized tools to break the password protection of the assessment for personal gain.

ODM is currently exploring a collaboration option that will increase the security of the assessment during the development process and during storage that will identify who can and has accessed a file.

We believe these actions address the recommendations your office made in the Report of Investigation.

Sincerely,

A handwritten signature in cursive script that reads "Barbara R. Sears".

Barbara R. Sears, Director