



STATE OF OHIO  
**OFFICE OF THE INSPECTOR GENERAL**

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RANDALL J. MEYER, INSPECTOR GENERAL

FOR IMMEDIATE RELEASE

OHIO INSPECTOR GENERAL FINDS XEROX FAILED TO REPORT THEFT OF STOLEN BENEFITS  
Columbus, Ohio, July 1, 2013

The inspector general has issued a report of investigation today finding a contractor engaged to deliver child support benefits, failed to report the theft of monies diverted from three Ohio child support recipients through a stolen identity scheme.

A subcontract employee of Xerox Business Services was found to have provided personal information belonging to the three child support recipients. Under the terms of the contract with the state of Ohio, Xerox has an obligation to notify the Ohio Department of Job and Family Services promptly of any serious breach of data security.

As Xerox Business Services failed to carry through on the contract obligation, the inspector general has recommended the Ohio Department of Job and Family Services pursue the remedies available under the contract.

Ohio Inspector General Report of Investigation file number 2012-CA00053 is now available at:  
<http://watchdog.ohio.gov/Investigations/2013Investigations.aspx>

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